



## TROUBLESHOOTING BRENT® ELECTRIC WHEELS MODELS A, B, C, & CXC

The following is a list of the most common problems you may experience while using your Brent® electric potters wheel. Most of these difficulties occur as a result of normal “wear and tear” and can be solved simply. All Brent® wheels have a two-year warranty on service and parts. If you have any further questions or need to order replacement parts contact Don Sigler in the Brent® Repair Department at (800) 999-5456.

### **NOTE:**

**ALWAYS UNPLUG YOUR WHEEL WHEN IT IS NOT IN USE TO PROTECT AGAINST POWER SURGES & LIGHTNING STORMS!**

#### **Wheelhead still rotates when pedal is off:**

1. Remove bottom of pedal. Check plastic arm to see if it is tight on the bolt that runs through it. If it is not, pull the plastic arm up to the top and tighten the set screw in the base of the arm.
2. Turn blue trim potentiometer/rheostat clockwise until wheelhead stops rotating.

#### **Wheelhead is not rotating, but the motor is running:**

This means that the belt is off its pulleys.

1. Shut the power off
2. Lean the wheel back so it's laying on its two back legs.
3. Remove belt guard and place belt in middle grooves on small pulley.
4. Start belt on large pulley, rotating large pulley until belt is on.
5. Turn wheel on and test to make sure the belt stays on.
6. Reinstall the belt guard.

#### **Wheel runs at high speed with no foot Pedal control:**

The D-30 Control Board is not working and needs to be repaired or replaced.

- a) If your foot pedal assembly is wired into the control box, then call Brent® repair service for instructions on how to disconnect in order to mail it in.
- b) If you can unplug the foot assembly from the control box, then you have the newer “modular style box” and need to do the following:
  1. Unplug the potters wheel.
  2. Unplug the foot pedal assembly, the motor, and the power cord from the control box.
  3. Unscrew the control box and mail it with the foot assembly to Brent service department for replacement or repair.

*Brent® is a Manufacturing Division of American Art Clay Co., Inc.*

4717 W. 16th St., Indianapolis, Indiana 46222 USA • Sales/Customer Service: (31 7) 244-6871 or (800) 374-1600 • Fax (31 7) 248-9300. Repair: (800) 999-5456

**Brent® West do Aardvark Clay & Supply**, 1400 E. Pamona St., Santa Ana, California USA Phone: (714) 541-4157 Fax: (714) 541-2021  
AMACO® **International** Operations, P.O. Box 467, Stoke-On-Trent, Sill 9LY U.K. Phone: +(0) 1782 399219 Fax: +(0) 1782 394891

**www.brentwheels.com**

## POTTER'S WHEELS AND EQUIPMENT

### **Wheel rotation is uneven at slow speeds, or does not rotate at low to medium speed:**

- a) If possible, hook another pedal to the wheel to check if problem continues.
  1. If problem persists, the D-30 Control Board needs to be replaced.
  2. If problem is gone, the foot pedal assembly needs to be replaced.
- b) If you do not have another pedal available:
  1. Replace the pedal assembly first.
  2. If this doesn't solve the problem, then replace the D-30 Control Board.

### **Wheel does not rotate even though the power is on:**

1. Shut the power off.
2. Check the fuse and replace if blown.
3. If there is power to the control box and the fuse is fine, replace the D-30 Control Board.

### **Wheel blows fuses when the foot pedal is depressed:**

1. Bridge rectifier needs replacement (unplug the wheel while replacing).
2. If wheel runs only at full speed after bridge rectifier replacement, D-30 Control Board may also need replacement.

### **Wheel quits moments after turning on, after a long period of no use:**

Clean and lubricate the brush slots as follows:

1. Unplug the wheel.
2. Lean the wheel back so it's laying on its two back legs.
3. Unscrew and remove black plastic caps on either side of the motor.
4. Remove brushes from their holders. If they are "frozen" in their slots, force out of their holders.
5. Clean slots with WD-40 and scrape them so the brushes will slide all the way in and make proper contact with the motor.
6. Replace the brushes and try turning the wheel on again. (Call Brent® customer service if still not running).

### **Belt is rubbing against the belt guard:**

1. Lay wheel back on its two back legs.
2. Loosen the two bolts that hold the guard in place.
3. Adjust guard until rubbing stops.
4. Tighten bolts back up.

